

New Features of Coosa Valley Credit Unions Online Banking...

<p>1st Time Log in and Your New Password</p>	<p>You will use your member number the first time you log in to the new system and then it will require you to make a new Online Banking ID to use from then on. <i>(If your password isn't working, check and see if it's <u>more than 10 characters</u>. If so, just use the first 10 characters.)</i> Also, if you are using a Mobile Device (mobile phone, tablet, i-pad, etc) you MUST scroll down to the bottom of the page and click View Full Version for the 1st login. After your initial setup, your mobile site should work easily.</p> <p>Here are some suggestions and hints...</p> <p>Your new Online Banking ID can be any combination of numbers and letters and is not case sensitive.</p> <p>Requirements are as follows:</p> <ul style="list-style-type: none"> a) User ID length must be a minimum of 6 or maximum of 12 characters long and cannot contain special characters. <p>Passwords are case sensitive and Requirements are as follows:</p> <ul style="list-style-type: none"> a) Your Online Banking Password length must be a minimum of 6 or maximum 10 characters long. b) Must have a minimum of 1 letter. c) Must have a minimum of 1 Number or Special Character. d) The following Special Characters can be used !"#\$%&(),-;/;<+>?[\]^_`{ }*'` e) Minimum Repeat Characters is 3.
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	<p>f) Your Password cannot begin with a number or special character. If your old password began with a number or special character, please contact Member Services at your local branch office.</p> <p>Multifactor Authentication Questions (Challenge Questions) will expire every 180 days.</p>
Addresses	You may update your mailing address without having to come by the Credit Union.
Alerts	Many alert types are now available and can be setup once logged into the new online banking system.
My View	You may set up a “My View” page with easy access to features you use most including: transfers, balance lists, etc
Fast and Easy Password Resets	You can now reset your password automatically by clicking the “Forgot Your Password” link. A new password will be emailed to you. This will require an active email address.



What's New with Coosa Valley Credit Union E-Bill Pay...

Bill Payment Information	Your Bill Payments and Payees will transfer. Coosa Valley encourages all members to verify Payees, addresses and scheduled payments. Your Bill Payment History will not transfer.
Electronic Payment Clearing	Electronic Payments will continue to clear your account on Process Date.
Check Payment Clearing	Check Payments will be sent to the Payee on the Process date and will clear your account after normal processing by the Payee. (The same as if you had written the check yourself.)
Payment Methods	The system will now display the payment method (IE. check or electronic) when a payment is being setup.
Payment Setups	Cutoff for scheduling payments will be 3pm each business day. Modifications to payments should be done prior to this time.
Check Numbers	Bill payment check numbering starts with 50,000 for each member. Each check payment issued will go up by one number just like writing checks from a checkbook.
Alerts	Enhanced Bill Pay alerts will now be available.



What's New with Coosa Valley Credit Union Mobile Banking...

New Mobile App Coming Soon	Coosa Valley Credit Union will have a new app to go along with our new Online banking for Apple and Android users. Please check our web site www.mycvcu.org for updates on when they will be available.
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